

DISHWASHER

I have tried to reduce the problems with the dishwashers by getting Bosch ones, but even with them there is some times a problem.

If it is not functioning properly could you check that the cold water feed to the machine is open. Sometimes if they are in a cupboard under the sink and items in this cupboard might knock into the blue valve and accidentally close it. Failing that there might be a problem with the drainage. If the sink waste pipe is blocked then the dishwasher will not pump the water out into it.

There should be a manual for the dishwasher in a kitchen drawer or in the hall. Check the trouble shooting guide in the manual. If there is no manual then it has been lost but it can easily be downloaded as a PDF from the Bosch website. You will need the model of the dishwasher which is found on a plate on the door. With this number hand go to the Bosch website

<http://www.bosch-home.co.uk/customer-service/download-instruction-manuals.html>

Here the relevant manuals can be downloaded.

If there is still a problem it will probably be because the some small plastic piece has managed to get through the filters and is jamming the impeller on the pump. Get a digital camera and take a sequence of pictures as you take things apart so you know how it goes together again. Turn the power to the machine off and see if the manual has any information on clearing the waste water pump. If so refer to it, and if not try to proceed as follows.

All the filters have to be taken out in the base of the machine to reveal a sump (inevitably full of water) Remove this water with a sponge or cloth. There is a small section at the bottom and side of the sump which may have to be removed with a special “torx” screwdriver. If you have this tool undo the screw and remove the small cover taking care not to lose the screw or drop it into the water under the cover you have just removed. Alternatively it might just click off. If you now stick your finger into the hole you should be able to feel the small impeller fins. Make sure they can rotate freely and remove anything which might be hindering them. Reassemble all the parts referring to the digital pictures if you are in doubt.

If the machine still does not work despite looking at the troubleshooting guide in the manual and the above procedure the please call me and I will have a look at it.

James Baxter: 07811 335040.

If I am not available then there will be a message on my voice mail saying when I will return. If it is imminent then wash up by hand and I will fix it on my return. If I will be away for a while then call out the Bosch Repair Technician.

This will be an expensive solution so make sure you have tried to sort out the problem using the manual. The phone number is

Bosch repairs: 0344 892 8979 (open24 hours)

The Bosch technician will come and repair the machine as per the appointment you make.

These machines are quite heavy and will rip the lino when the technician moves the machine in and out of it's slot. Could you make sure the floor is liberally coated in washing up liquid to allow the feet to slide over it.

You will have to ask them to send the bill to me at:

James Baxter, 7 Findhorn Place, Edinburgh, EH9 2JR